



Bellstar Hotels & Resorts Star Ratings (Condo-Hotel Class)

This overview outlines what Bellstar guests can generally expect from our condo-hotel resorts displaying a Star Rating assigned by us. Our consistency between each hotel & resort is our desire for helping our guests explore the destination, a genuine commitment to service, and our passion for delivering exceptional experiences. However, these features and amenities vary and are different than ratings for hotel class properties which are most commonly associated with hotels. Bellstar Hotels & Resorts are classified as condo-hotel which means we offer suites with full-service kitchen, living and dining room, bathroom and bedroom(s) versus a standard hotel room. Items listed may not all be offered at every property in a specific rating classification. Some criteria may vary from resort to resort, as each of our properties is unique, with its own name, flavour and personality. Our condo-hotel star rating classifications are not a representation or promise of any particular feature or amenity.

Five Star - (Luxury)

These resorts offer our guests unique resort experiences in some of Western Canada's top leisure and conference destinations. Our luxury resorts offer only the highest level of accommodations and services for condo-hotels including conference and business centres. Our five-star properties typically offer more space, the most luxurious furnishings and linens, in-suite amenities including full-service kitchens, living & dining rooms, laundry facilities, bathrooms with shower/tub combinations and high degree of personal service. Some of our resorts offer Guestrooms which are similar to a standard hotel room. Although most five star condo-hotels are large properties, sometimes our small properties offer an elegant intimacy that a boutique property embraces. Baggage assistance is often available. The resort locations can vary from the very exclusive locations of a suburban area to more remote locations. Bedrooms typically feature premium hardwood furniture, luxurious bedding with triple sheeting, and large bathrooms with separate bathtubs and showers, and materials such as granite or marble. The amenities often include: multiple flat-screens, DVD players, CD stereos, game consoles with Blue Ray, multiple wireless phones, free Wi-Fi, laptop-size in-room safes, private BBQ's on the balconies, rain shower, heated pools, spa, rental sport equipment and more. The resorts featuring restaurants often showcase local ingredients in their cuisine, room service is usually available. Fitness Centers and underground parking are available. Our Canmore, Alberta resorts currently offer vacation-style housekeeping services, daily service is also available upon request. Our front desk and concierge team is excited to assist you with area recommendations and tours suggestions.

Resorts: Spirit Ridge Vineyard Resort & Spa and Solara Resort & Spa.

Four Star - (Deluxe)

Our four-star properties are mostly boutique-style with smart reception areas, front desk and concierge services. Resorts are located in some of Western Canada's top destinations, offering unique experiences such as hiking in Banff National Park and the Canadian Rockies or skiing in champagne powder at Kicking Horse Mountain Resort. Our guest services team will be able to assist you with area recommendations and tour suggestions. Our resorts are located within easy access to local shopping, dining, activities and attractions. These condo-hotels offer a level of service that is well above average and the suites offer superior furnishings and linens. Suites typically feature more space, comfortable seating, full-equipped kitchen, bathrooms are often larger, with shower/tub combinations and expanded counter space. Some of our resorts offer Guestrooms which are similar to a standard hotel room. Our Canmore, Alberta resorts currently offer vacation-style housekeeping services, daily service is also available upon request. Usually,

Delivering Exceptional Resort Experiences

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Four Star - (Deluxe) Continued.

underground parking and internet services are available. Fitness centers and one or more hot tub(s)/pool(s) and massage treatment rooms are often provided.

Resorts: Blackstone Mountain Lodge, Glacier Mountaineer Lodge and Palliser Lodge.

Three Star - (Superior)

Our three star properties offer modest and comfortable suites that include well appointed living room, dining area, fully-equipped kitchens and bedroom(s). These resorts are located in Canmore, AB – the ideal location to explore the Canadian Rockies and Banff National Park for hiking and biking in the summer or your family ski holiday in the winter. Our resorts are convenient to shopping, dining and attractions. Our Canmore, Alberta resorts currently offer vacation-style housekeeping services, daily service is also available upon request. Properties may offer limited on-site facilities and services. Front desk, parking, fitness centers and pool(s)/hot tub(s) are often provided.

Resorts: Mystic Springs Chalet & Hot Springs, Lodges at Canmore, Fire Mountain Lodge and Canmore Crossing

These guidelines are subject to change.